Everything I talked about to this point is accomplished face to face, at our facility or with our volunteers going to our clients' location. We also provide worldwide service through telephone, internet, mail and social media. Before the economic downturn we received 200 to 400 requests for help a day. During these economically difficult times we are continuing seeing a swell to upward of 600 pleas for help, each and every day.

- Behavioral problems and other family issues can often be solved with advice or recommendation for training, often the client simply needs someone to talk their problems through with.
- We are able to provide advice about veterinary care and options, as well as facilities.
- We are able to refer to other organizations or foundations if we cannot assist.
- We often send out information where it is needed.
- We help other organizations set up programs similar to some of ours, there can never be enough humans out there teaching love and compassion and honesty and decency.
- We help people find pet-friendly housing if possible.
- We refer pet sitting requests.
- We even do a lot of referring to very unrelated businesses, helping someone find maintenance on their homes for example.
- We help with a lot of wildlife issues, often being able to walk people through problem solving, saving both them and animal control officers a lot of time, trouble and money.
- Referring people to wildlife rehabilitators when needed.

